



The NEQAS Cycle

Proficiency testing — treat it like a patient, submit it on time, learn from the score (LAB-QM-ANA-004 Figure 1).

INFOGRAPHIC IG-20
Source: LAB-QM-ANA-004
Version V0 — DRAFT

1 · RECEIVE & TEST

- **Inspect the delivery condition** of survey packages upon arrival.
- Test EQA specimens **within routine patient examination runs**.
- Results are transcribed and **independently double-checked by a second technologist**.
- The CMT verifies results; they are **submitted prior to the deadline**.

× **NEVER:** do **NOT** refer PT samples to another laboratory, and do **NOT** discuss results with other participants.

2 · SCORES COME BACK

- On receipt of the provider's performance reports, **review the scores (F-QM-ANA-004-A-V0)**.
- Decision: **do the scores meet the established passing thresholds?**

PASSING: the **CMT AND PATHOLOGIST** review the passing scores, and **ALL TECHNICAL STAFF ARE DEBRIEFED** on the survey performance findings.

3 · UNACCEPTABLE — INVESTIGATE

- An unacceptable grade triggers an **investigation within 30 calendar days**.
- Systematically evaluate: **clerical · methodological · technical · pre-analytical / sample-handling** errors.
- Corrective and preventive actions are **approved by the Pathologist**.
- Actions are **monitored for sustained resolution**.

Inspect on arrival

Test like a patient

Double-check +
submit

Review scores

Pass: debrief · Fail:
investigate ≤30 days